

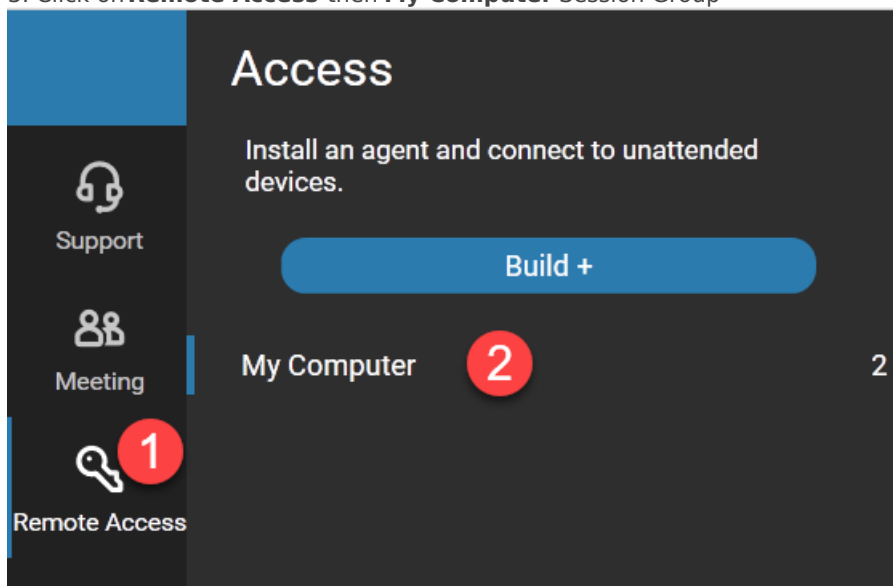
# Remoting to your computer

## Connecting to your Computer

1. Using Google Chrome Web Browser, go to your unique URL <https://abccompany.quikbox.com>
2. Login into the host page using your username and password (same as your desktop username and password).



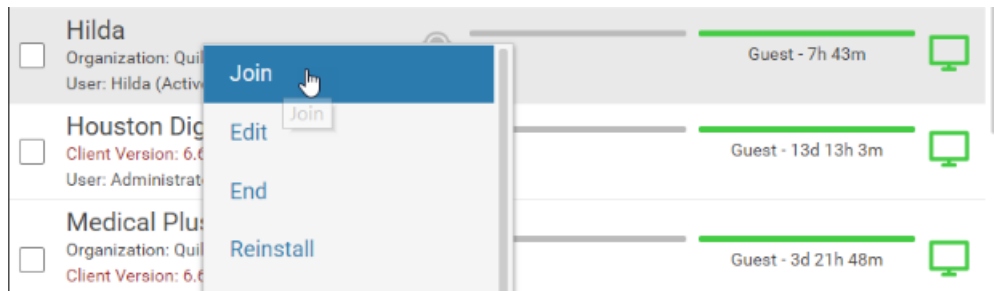
3. Click on **Remote Access** then **My Computer** Session Group



4. There are three ways to connect to a computer
  - Double-click on the computer name. (Easiest way)

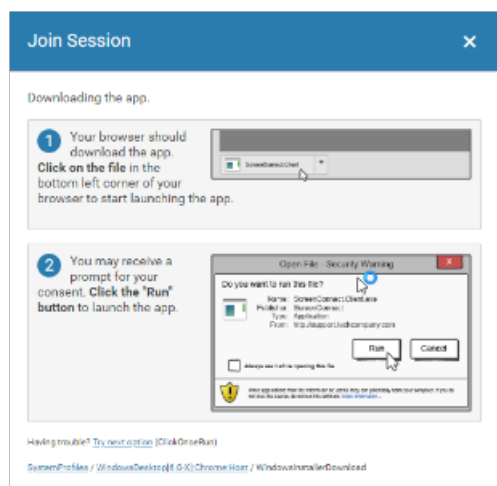
- Select the computer and select the "Join" icon.
- Right-click on the computer and select "Join."

5. The Join Session dialog will open to walk you through connecting to your session.



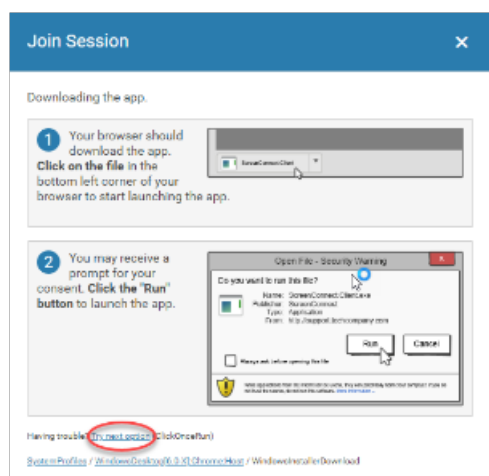
6. Download & Run the "QuikBox Remote Desktop" App

If this is the first time you are connecting to a computer, QuikBox Remote will attempt to automatically download the app that allows you to connect to your remote computer. After it downloads, [Open] or [Run] the app. Windows Smartscreen and Windows User Access Control will prompt you and say "Do you want this app to make changes". Please select [Yes], otherwise it will not install.



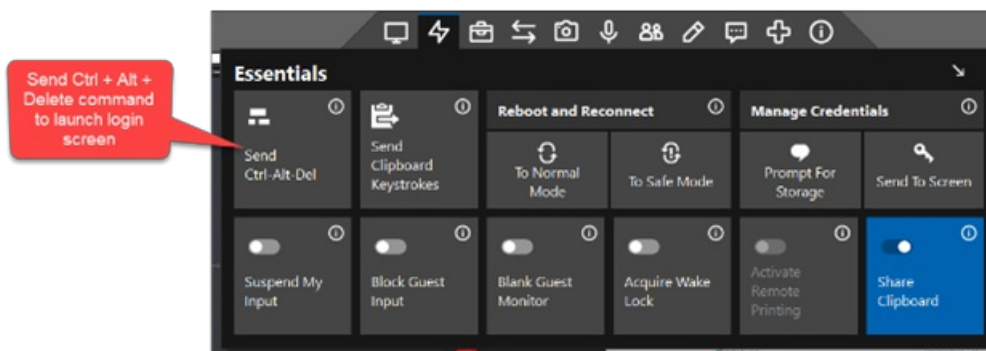
## Troubleshooting

If you are having problems joining a session, click the "Try Next Option" link at the bottom of the dialog to cycle through the available session launcher options.



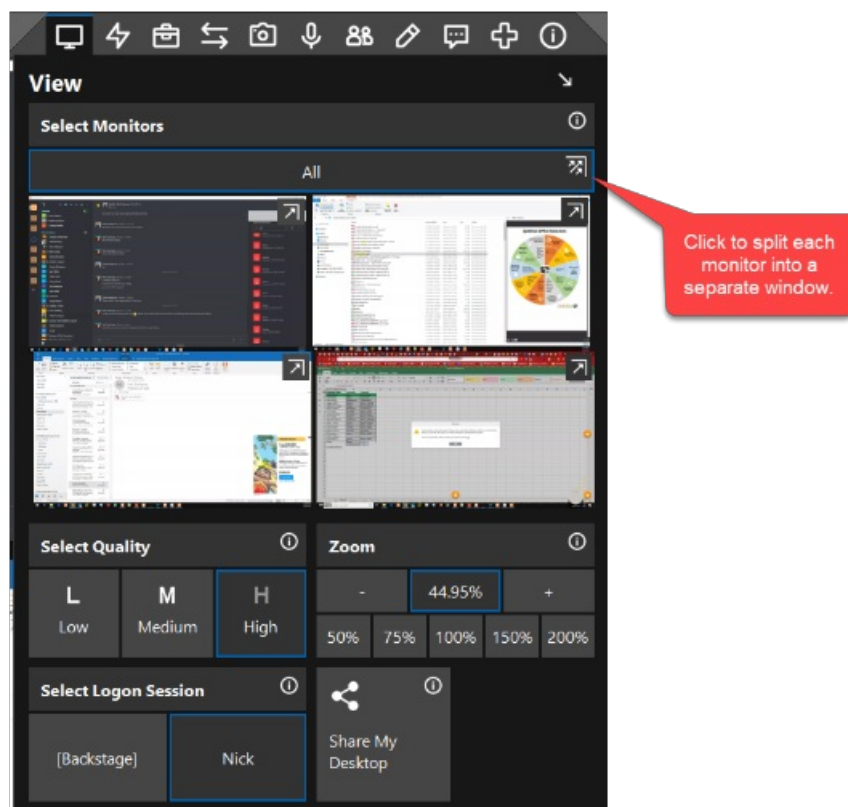
## Logging into your Computer

Send Ctrl + Alt + Del command remotely to launch the login screen on your work computer.



## Multiple Monitor View

If your remote work PC has multiple monitors, select a single monitor or all monitors to view. To split your monitors into separate windows, click the **triple arrows icon** to split each monitor into a separate window.



Each window remembers its position on a monitor and will automatically use that position the next time you connect.

🔄Revision #3

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